

Ms Georgina Morgan-Denn. BA.
Clerk to Haydon Wick Parish Council
Thames Avenue, Haydon Wick
Swindon
SN25 1QQ
Via email: clerk@haydonwick.gov.uk

15/06/2021

Dear Georgina,

I am writing to you concerning the standard of grass cutting and greenspaces maintenance in Priory Vale ward. I understand that you are responsible for the effective running of the Parish Council and the management of the delivery of these services.

I know that Haydon Wick Parish covers vast areas spreading across Haydon Wick and Priory Vale wards. I am also conscious that the Parish Council has finite resources, and therefore it is crucial that it delivers value for money for our residents. I live in Priory Vale, and I have decided to stand in the local Swindon Borough elections 2021. As you can imagine, during my campaign I have been talking to many residents on their doorsteps and it has become obvious that one of their key concerns, when it comes to local services, is the standard of grass cutting and greenspaces maintenance. They also raised other issues which are out of your remit, and I will be contacting the relevant authorities on those separately.

I cannot speak on behalf of those residents who live in Haydon Wick Ward, however, to address concerns raised by the residents living in Priory Vale ward, I would like to get a better understanding of the management of grass cutting and greenspaces maintenance, in order to understand if there are any plans to make this service more efficient in addressing the needs of our residents. Whilst it is clear that the weather is a big factor, I strongly believe that an effective service design can significantly improve and optimise the service delivery for our residents who pay for these services.

I would like to ask the following questions:

1. What are the key performance indicators for verge and green area management?
2. When and by whom are they audited to ensure that these KPIs are met?
3. What is the process to identify emerging issues and react to them quickly?
4. Is there a performance report evidencing the effectiveness of the green management and grass-cutting performance of the Parish Council?

This letter comes to you through the work and support of the Constituency Labour Party Chair and Secretary of North Swindon.

Thank you.

Kind Regards,

Jan Edwards