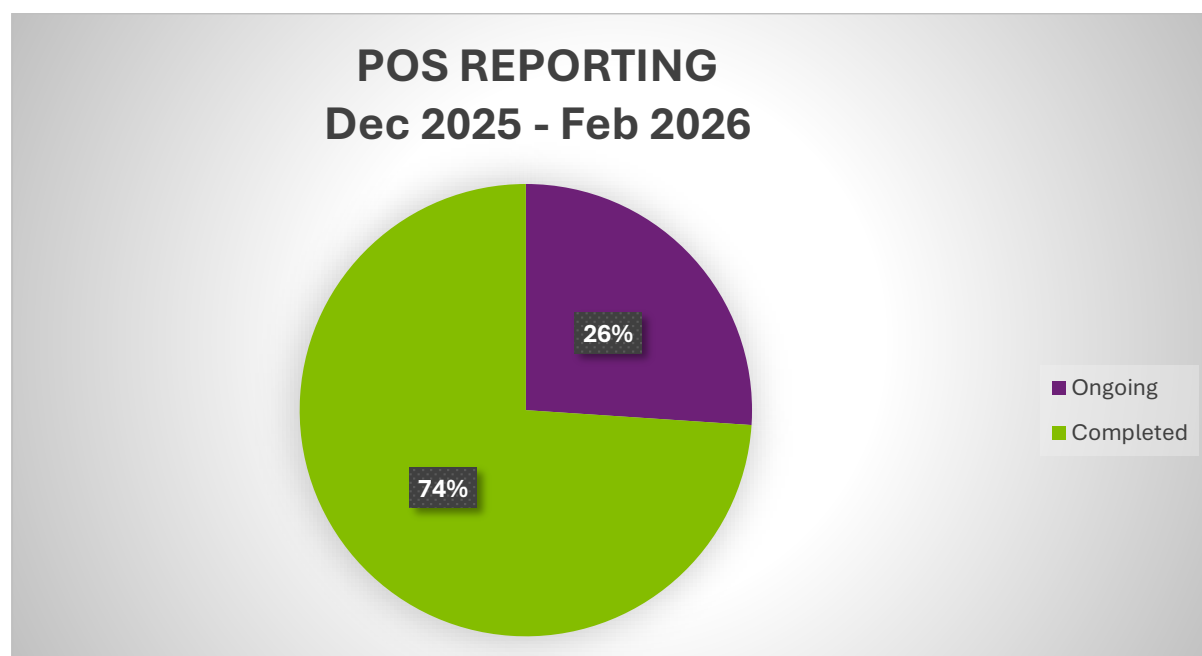


Parks and Open Spaces (POS) Reporting

Between 19th December 2025 and 19th February 2026, a total of **119** job requests were logged on the POS reporting system.

The chart below demonstrates the percentage of ongoing/completed requests that have been raised by residents, staff, and Councillors.



Period Comparison: October–December 2025 vs December 2025–February 2026

A comparison of POS reporting requests received over the two periods reveals notable shifts in the volume and distribution of issues raised by residents. Overall, the total number of requests increased from 101 in the October–December 2025 period to 119 in the December 2025–February 2026 period, representing an increase of 17.8%.

Hedges & Shrubs remained the predominant issue type across both periods, with volumes increasing from 30 requests (29.7% of total) in October–December 2025 to 40 requests (33.6% of total) in December 2025–February 2026, representing a 33.3% increase. This rise may reflect heightened resident awareness or persistent overgrowth issues carrying over into the new period, as Hedges & Shrubs continues to account for the largest single share of all reported issues.

Fly tipping showed a decrease, falling from 19 reports (18.8% of total) in October–December 2025 to 15 reports (12.6% of total) in December 2025–February 2026, a reduction of 21.1%. Despite this improvement, fly tipping remained the second-highest reported issue category in the December 2025–February 2026 period and continues to require monitoring.

Street Sweeper requests decreased from 11 to 6 reports, representing a 45.5% reduction. Having increased substantially in the previous period, this decline may reflect completed seasonal sweeping programmes following leaf fall in the Autumn months.

Tree (under 3.6m) demonstrated a reduction, decreasing from 10 requests to 6 requests, representing a 40% decrease in volume. This reduction likely reflects the seasonal slowdown in tree and vegetation growth over the Winter period.

Litter reports increased from 3 to 7, representing a 133.3% rise. While absolute numbers remain comparatively low, this increase may be linked to post-festive period activity and increased footfall during the December–February period.

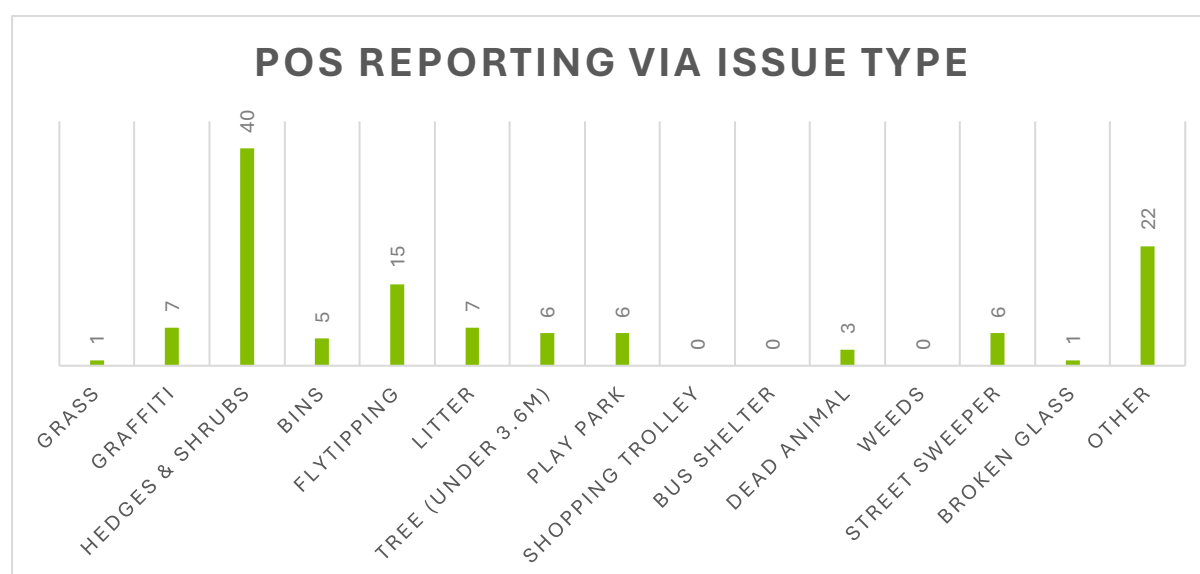
Graffiti reports increased from 4 to 7, a 75.0% rise. Though relatively low in overall volume, this upward trend warrants continued monitoring to determine whether it represents a sustained increase in incidents.

Play Area reports tripled from 2 to 6, a 200.0% increase. While numbers remain modest, this significant proportional rise may indicate emerging maintenance needs and is recommended for closer attention in forthcoming periods.

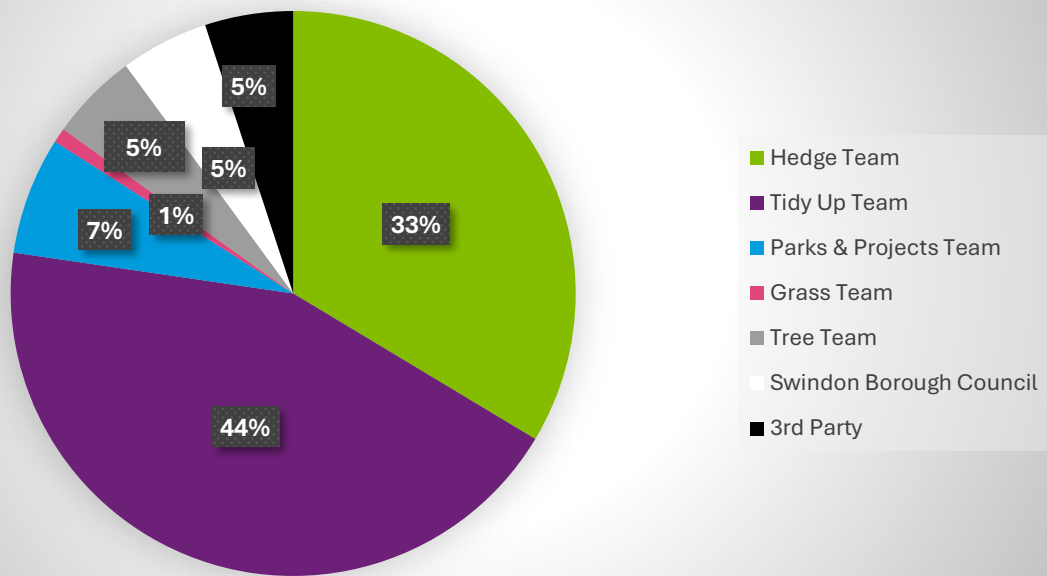
Shopping Trolley, Bus Shelter, and Weeds all recorded zero reports in both periods, while Dead Animal and Broken Glass remained stable at 3 and 1 report(s) respectively across both periods.

Other (a catch-all category for issues not listed) increased from 17 reports (16.8% of total) to 22 reports (18.5% of total), a rise of 29.4%.

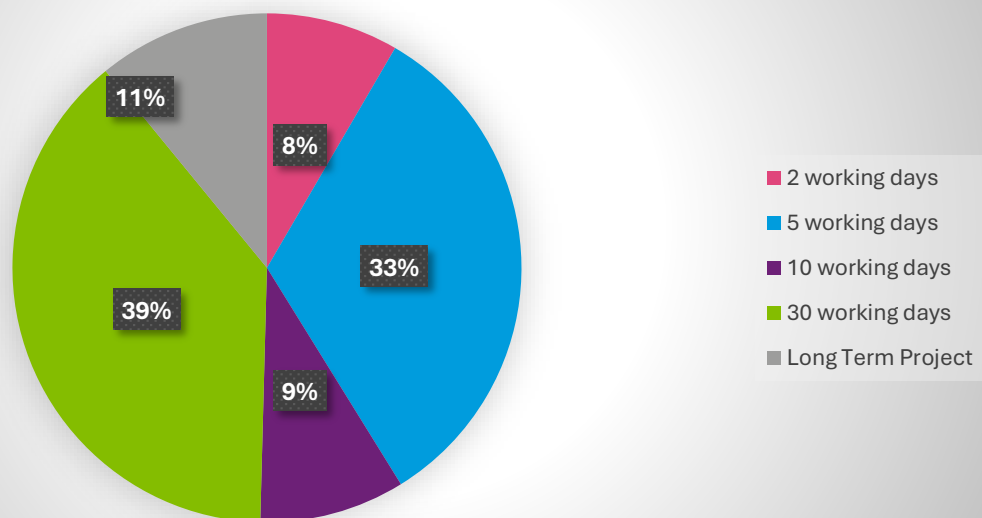
Most of 'Other' requests relate to potholes, footpath or road maintenance issues, which are referred to Swindon Borough Council for action. A particularly notable issue at present is an increase in dog fouling across various areas, where owners are not collecting waste appropriately; in response, posters have been designed and are currently being displayed in the affected areas to raise awareness.



POS REPORTING VIA ASSIGNED TEAM



POS REPORTING VIA PRIORITY



Period Comparison by Area: October–December 2025 vs December 2025–February 2026

Haydon Wick remained by far the most active reporting area in both periods, followed by Woodhall Park & Clary and Abbey Meads.

Haydon Wick recorded the highest number of reports in both periods, increasing from 37 reports (36.6% of total) in October–December 2025 to 46 reports (38.7% of total) in December 2025–February 2026, a rise of 24.3%. This area consistently accounts for the largest share of all POS reporting across the Parish and continues to be a key focus for operational activity.

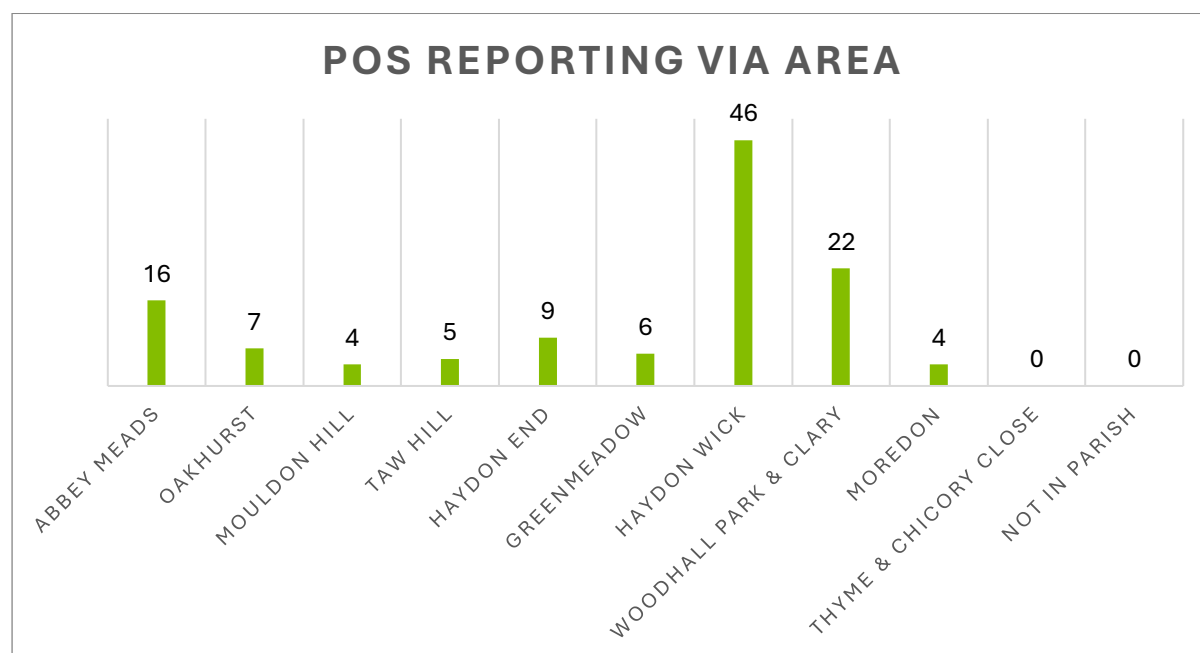
Woodhall Park & Clary recorded the second-highest volume of reports in December 2025–February 2026, with a significant increase from 14 reports (13.9% of total) to 22 reports (18.5% of total), representing a 57.1% rise.

Abbey Meads remained one of the higher-reporting areas, with a modest increase from 14 to 16 reports, a 14.3% rise. It continues to account for a consistent share of total Parish reporting across both periods.

The remaining mid-range areas showed broadly stable or modest changes. Haydon End remained unchanged at 9 reports across both periods. Greenmeadow doubled from 3 to 6 reports, whilst Oakhurst saw a slight increase from 6 to 7, and Moredon and Mouldon Hill both saw small increases, each moving from 1 and 3 reports to 4 and 4 reports respectively.

Taw Hill saw the most notable decrease of the mid-range areas, falling from 12 reports in October–December 2025 to 5 reports in December 2025–February 2026, a reduction of 58.3%. This brings Taw Hill more in line with the lower-reporting areas of the Parish.

Thyme & Chicory Close recorded the lowest activity across both periods. It had just 1 report in October–December 2025 and recorded zero reports in December 2025–February 2026, suggesting these remain low-priority areas with minimal resident-reported issues.



Period Comparison by Reporting Platform: October–December 2025 vs December 2025–February 2026

A comparison of reporting platforms used across the two periods shows a highly encouraging shift towards direct online reporting. In October–December 2025, the POS Reporting System (Direct) accounted for 37 of 101 total reports (36.6%). In December 2025–February 2026, this rose significantly to 69 of 119 total reports (58.0%), representing a 86.5% increase in the use of Webform. This is a very positive development and reflects the ongoing objective to migrate residents towards the online platform as the primary reporting channel.

POS Reporting System (Direct) is now the dominant reporting channel by a considerable margin, accounting for more than half of all reports received in December 2025–February

2026. Encouragingly, this growth has occurred while the overall total number of reports increased only modestly, suggesting that existing reporters are actively switching to the direct platform rather than the increase being driven solely by new reporters.

Across all other reporting channels combined, submissions fell from 64 reports in October–December 2025 to 50 reports in December 2025–February 2026, a reduction of 14 reports. This decline in non-direct reporting, running alongside the significant rise in direct system usage, is a clear sign that the transition strategy is beginning to take effect.

Email remained the second most-used non-direct channel but saw a welcome decrease from 24 reports (23.8% of total) to 17 reports (14.3% of total), a reduction of 29.2%. Continued effort to direct email reporters towards the online system should help to reduce this figure further in future periods.

Internal reports — those logged by staff rather than submitted directly by residents — decreased slightly from 17 to 14, a 17.6% reduction.

Telephone reports also decreased from 16 to 12, a reduction of 25%. As with email, residents contacting the Parish by telephone to report issues are being actively encouraged to use the online POS Reporting System for future submissions.

In Person reports remained unchanged at 7 across both periods, representing a small but consistent proportion of total reporting.

Overall, the data presents a positive trajectory. The proportion of reports submitted via the POS Reporting System (Direct) has grown from 36.6% to 58.0% of all reports, and the goal of making this the primary reporting channel for local residents is clearly progressing in the right direction. Continued promotion of the Webform reporting channel, particularly when responding to email and telephone enquiries, will be key to sustaining this trend.

