



Service Agreement between
SCG Connected and **Haydon Wick Parish
Council**

Quote: 125985

Order: 103104





Date: **14-05-2026**

SCG Sales Person: **Daniel Rivett**

Contract IDs: **103104-125985-1751223**

Customer Name: **Haydon Wick Parish Council**

Company Reg: **Council**

Order Contact Name: **Georgina Morgan-Denn**

Order Contact Number: **07973913822**

Order Contact Email: clerk@haydonwick.gov.uk

Billing Contact Name: **Kendel Pyne**

Billing Email: Finance@haydonwick.gov.uk

Billing Telephone: **01793722446**

Billing Address: **Haydon Wick Parish Council Wiltshire Thames
Ave, Swindon, SN25 1JD**

Customer Ref: POS471

Our Terms & Conditions can be found on our website



**Contract For: Connectivity - Broadband -
FTTP - SN25 1JD
Contract ID: 103104-125985-1751223**

Service Information

Service	Est. Speeds / Site CLI	Installation Address
CityFibre Ultrafast Broadband FTTP (2500/2500)	Up to 2500 Mbps / 2500 Mbps (Min. 2500 Mbps / 2500 Mbps)	Haydon Wick Working Mens Club Blunsdon Road, Swindon, SN25 1JD

Service Charges

Description	QTY	One Off		Recurring		
		Unit Price	Amount	Unit Price	Amount	Term (Months)
Ultrafast Broadband FTTP (2500/2500)	1	£0.00	£0.00	£89.99	£89.99	36
FTTP Installation Charge	1	£0.00	£0.00	£0.00	£0.00	36
Static IP - Broadband	1	£0.00	£0.00	£0.00	£0.00	36
Draytek Vigor 2927ax (Managed)	1	£0.00	£0.00	£0.00	£0.00	36

One Off Total	£0.00
Recurring Total	£89.99

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Customer acceptance of SCG standard terms and conditions:

Please ensure that you have read and understood the terms and conditions as set out by SCG Connected and have checked and confirmed that the above information is correct.

By signing this document, you agree to SCG's terms and conditions, which can be found at our website <https://www.scgconnected.co.uk/>. Please confirm that you agree to the terms and are authorised to act as a signatory for the items outlined within this service agreement. Please also take specific note that all hosted telephony services require on-site power and data connections to be active and live. Consideration should be made for an alternative means to make an emergency call, such as a second data connection, a battery backup for power failure or the use of a mobile. We have solutions to address these considerations. Please ask your account manager for details.

Please note that you are signing this contract with your business NOT classified as a MicroEnterprise (no more than 10 employees) or a Not-For-Profit organisation (no more than 10 employees). Should your business status change to MicroEnterprise or Not-For-Profit during the term of this contract, please notify us via your Account Manager

Signatures for the customer acceptance of SCG standard terms and conditions:

Georgina Morgan-Denn

Contract for: Broadband - FTTP - SN25 1JD
Contract ID: 103104-125985-1751223

Name	Position	Signature	Date Signed
Georgina Morgan-Denn	Chief Officer/Clerk and RFO	<i>Georgina Morgan-Denn</i>	14/05/2026 11:33:43

Why Choose SCG?

Whatever your communications requirements, SCG has the experience and know-how to enable your business to **Be More efficient and effective**. If you would like to receive information about any of the following services, please contact your account manager.



Cloud

SCG offers a variety of private Cloud, physical co-location, and hybrid services. We guarantee that no matter your preferred option, your data and central computing resources are secure, backed up, and managed by a highly experienced team of professionals specialising in the operation of mission-critical data centre environments.



Networks

Delivering faster speeds and greater stability than FTTC, FTTP Broadband utilises the latest fibre technology to transmit your service from the exchange to the cabinet and into your premises.



Voice

SCG offers hosted and on-premise business telephony solutions that enhance communication and productivity. Their Voice solutions include protection from fraud with Voice Safe, supported by high-quality connectivity and a range of mobile devices for secure delivery of phone system applications, email, and company data.



Mobile

At SCG, we offer businesses cost effective and flexible mobile connectivity with a wide range of mobile devices available to purchase on a monthly or one-off basis. To ensure you receive the best coverage, costs, flexibility and reliability we offer services from EE, O2 and Vodafone.



Security & Managed IT

Preventing data leaks and viruses is crucial in today's business environment. SCG's security solution offers connectivity and protection to prioritise important information, eliminate threats, and safeguard intellectual property.



Service Assured

Our Service Assured range provides additional benefits and resilience to our services, eliminating the frustration and worry of unforeseen issues that can affect your organisation.



Order Summary

This order contains the following contracts, full details of which are in the preceding pages.

Contract ID	Product Description	One Off Charges	Monthly Rental	Contract Term (Months)
103104-125985-1751223	Broadband - FTTP - SN25 1JD	£0.00	£89.99	36

Total One-Off Charges	£0.00
Total Monthly Recurring	£89.99

Pricing excludes VAT.

Please send this form to:

**Southern Communications Limited, Glebe Farm, Down Street
Dummer
RG25 2AD**



Originators Identification Number

648968

Name(s) of Account Holders

Haydon Wick Parish Council

Reference Number

Bank/Building Society Account Number

51130285

Branch Sort Code

404334

**Instruction to your Bank or
Building Society**

Please pay SCG Connected Direct Debits from the account detailed in this Instruction subject to the safeguards assured by the Direct Debit Guarantee. I understand that this Instruction may remain with SCG Connected and that, if so, details will be passed electronically to my Bank/Building Society

Name of your Bank/Building Society

To: **The Manager**

Authorised By:

Georgina Morgan-Denn

**The Direct Debit
Guarantee**

- This Guarantee is offered by all Banks and Building Societies that take part in the Direct Debit Scheme. The efficiency and security of the Scheme is monitored and protected by your own Bank or Building Society.
- If the amounts to be paid or the payment dates change SCG Connected will notify you 14 working days in advance of your account being debited or as otherwise agreed.
- If an error is made by SCG Connected or your Bank or Building Society, you are guaranteed a full and immediate refund from your branch of the amount paid.
- You can cancel a Direct Debit at any time by writing to your Bank or Building Society. Please also send a copy of your letter to us.