

Subject: FW: ExternalRE: Water Safety at Mouldon Hill – SBC Response - Outstanding Update – Urgent
Attachments: 20260409_104654.jpg; 20260409_104635.jpg

Hello Georgina,

I hope you are well. Thank you for the patience while a comprehensive response is generated, and apologies for the delay in response which is outside of acceptable timeframes.

For information we have been liaising with Cllr Manro on this topic throughout January although we should have shared progress with yourselves as part of comprehensive communications. Also for information it has been necessary for water levels to drop to a certain level to allow a replacement grate to be installed, in the interim fencing as required to make area safe. An update of work complete to date is below:

23 January – Temporary secondary barriers installed and area ‘made safe’,
16 February – Repeat visit to ensure temporary fence is still in place, and check water level,
19 March – Repeat visit confirming water level now at suitable level for grate to be replaced,
End March – New grate fitted (attached) and monthly check and clear scheduled in to Park Warden’s monthly work sheet. Monthly visit reports are shared with our Flooding Team for check and challenge.

To confirm maintenance the outlet rests with SBC’s Park Warden team, however the Flooding Team will provide an annual review as to the measures in place and their effectiveness.

I have asked the Flooding team to revert to yourself and Cllr Manro in 3 months’ time with a curtesy update on the effectiveness of safety improvements.

Kind regards,

Simon.

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Dear Simon / Helena

Please treat this email as a final reminder. I have been awaiting a full and substantive response since 22 January and, despite sending multiple follow-up emails, I have yet to receive any further update.

This will be the third Full Council meeting at which I have had to report to the public that no response has been received from Swindon Borough Council. As you know the RSPCA are involved and equally keen to receive clarity on the actions being taken at the site to address the water safety concerns.

Given the length of time that has elapsed, I would appreciate confirmation as a matter of urgency as to when I can expect this information. My Councillors require a clear understanding of what measures SBC is implementing to improve safety for visitors at this site.

I look forward to receiving your prompt response.

Regards
Georgina